Destination Wairarapa December 2014 General Manager's Report

More Visitors, Staying Longer & Spending More *Overview*

Visitor Arrivals

Wairarapa outperforming all other feeder centres along SH2 has been interrupted through October and November. Arrivals down 4.1% is somewhat mitigated by a slight increase in length of stay to 1.85 nights. Wairarapa isn't alone in these results with only Hawkes Bay and New Zealand increasing guest arrivals in the 12 month comparison.

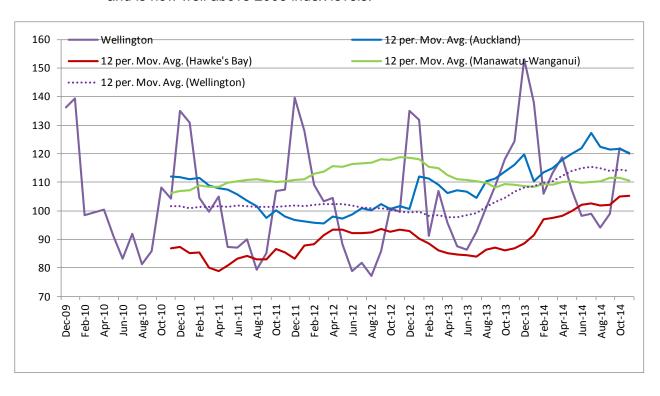
Comme	rcial Acco	ommoda	tion Mor	nitor						
Statistics New Ze	aland	12 Months Ending November 2013 v 20								
	Wairarapa	Greater Wellington	Hawkes Bay	Taupo	National					
Guest Arriva	ls									
2014	107,999	1,108,700	449,839	534,782	17,040,297					
2013	112,406	1,178,193	442,650	551,959	16,614,358					
Variance	-4.1%	-6.3%	1.6%	-3. 2 %	2.5%					
Guest Nights	S									
2014	200,112	2,444,883	951,886	976,513	34,369,224					
2013	206,074	2,408,532	959,120	965,358	32,600,248					
Variance	-3.0%	1.5%	-0.8%	1.1%	5.1%					
Occupancy										
2014	21.6%	59.9%	33.2%	37.4%	39.4%					
2013	22.3%	59.1%	33.0%	36.4%	37.6%					
Variance	-0.7	0.8	0.2	1.0	1.8					
Length of St	ay									
2014	1.85	2.21	2.12	1.83	2.02					
2013	1.83	2.04	2.17	1.75	1.96					
Note: Greate	er Wellington	excludes We	llington City							
Wellington in	nventory drop	ped by 800 ro	ooms a day							

Visitor Spend

This data measures indexed spend growth against the average month in 2008 and monthly transaction volumes.

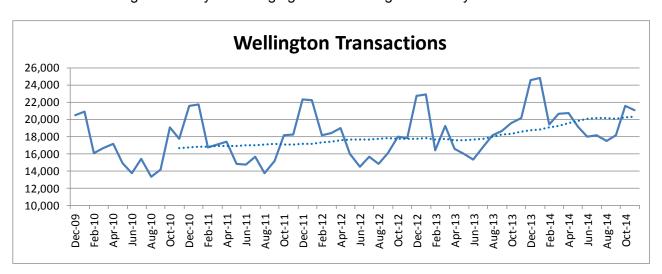
Domestic Level of Spending

 All domestic markets continue to perform well for the Wairarapa. Auckland's slight retreat in spend has continued but is still at 120% of 2008 average spend and above CPI adjustments. Hawkes Bay continues its spend growth and is now well above 2008 index levels.



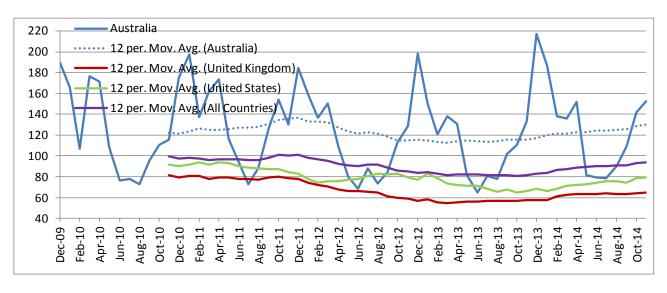
Domestic Volume of Transactions

- October and November were record months for total domestic transaction volumes with only August missing the mark in the past 12 months.
- Wellington transactions continue to climb and the shallower winter month troughs are very encouraging for addressing seasonality



International Level of Spending

- Eleven of the past 12 months have produced record international transaction levels in contrast to the spend levels where:
 - Only Australia has hit any new spending benchmarks (four) in the past 12 months.
 - The importance of Tourism 2025 initiative to grow visitor spend over visitor volumes is vital.



Winning Conferences

November Architectural Designers conference materialised

Established Products and Markets

Classic New Zealand Wine Trail (CNZWT) & Australia

Assisted with biking collateral to be used by Positively Wellington Tourism at the Sydney GO Bike Expo.

Trade

Successful in securing two domestic tours group through contacts direct with Auckland based tour companies. Overall 60 people came for 3-4 nights for the Pukaha Mount Bruce Garden Tour. We worked with them to develop their full itinerary which included Pukaha Mount Bruce, Kahikatea Gardens, olive groves, Parkvale Mushrooms, Carrington House, Gladstone Inn. Both of these companies are keen to bring more groups to the region.

Renaissance Tours (a major cruise ship ground handler) brought a tour of 200 to Greytown and Martinborough. We worked with Cobblestones to provide an authentic colonial village/fair type experience complete with performance by the Greytown Primary School Kapa Haka group. Lunch was held at 4 vineyard location in Martinborough. Well received by the company and their passengers but given this was a one-off exercise it was a lot of work for us with limited ongoing traction.

Managed all tour content for a 4 night visit by luxury tour company Bill Peach Journeys from Australia. They stayed in Martinborough over Xmas and took in Wharekauhau, Kahikatea Gardens, Murdoch James. Barbara had met with them several years ago in Sydney.

Domestic Marketing

Platinum Partners marketing forum met again: our joint efforts were well demonstrated in the Wings over Wairarapa tabloid supplement in the DomPost in mid December. Destination Wairarapa provided all editorial and imagery relating to events and regional stuff to do in that publication as well as wrangled the combination page where smaller Wairarapa operators/events featured.

2015 Visitor Guide/Wine map was distributed. Here it is: http://wairarapanz.com/sites/default/files/image_library/PDF/Visitor%20Guide%202015%20web.pdf

A significant campaign was developed and put in place for WINGS – included emails, website content, a prize draw and Facebook activity. A full report of this campaign will be developed in early February.

Working closely with the re-vitalised Balloon Festival team as they develop and promote their 2015 event.

Online/Social:

We undertook a 'clean up' campaign (offering tickets to Toast Martinborough as the incentive) to those in our database whose interests we did not know – we were able to reduce 'unknowns' by 10%.

Undertook a Facebook page LIKE campaign between Xmas and Jan 8th to grow our likes – gained 1,151 new page likes for an investment of \$350.

The investment in the website is showing great returns with the last six months August – January producing record revenue for operators through online accommodation bookings.

Media

- http://www.stuff.co.nz/travel/destinations/nz/63701987/manukura-and-the-forest-clowns
- Contributed story ideas to Wairarapa Lifestyle Editorial meeting
- Provided to all lifestyle media details of new site for Farmers Market
- Hosted 5 overseas journalists as part of a Tourism NZ media famil along the Classic NZ Wine Trail which came out of FAWC Festival in Hawkes Bay
- Hosted a conference magazine journalist and an Australian lifestyle writer from a Perth Daily newspaper at TOAST Martinborough
- Hosted two separate media visits via PWT from Australian cycling journalists

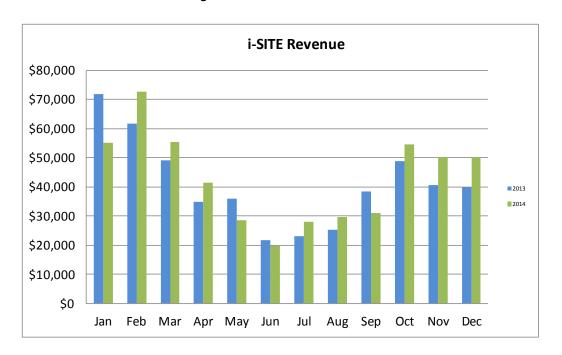
i-SITE Visitor Centres

Highlights:

- i-SITE Total Sales
- November and December were record revenue months for the i-SITE Visitor Centres.
- i-SITE Visitor Centre gross revenue for YE December 2014 (\$516,612) was up 5.3% on the previous 12 months. As forecast, November and December

2014 were stronger than the same months in 2013 and finished the calendar year strongly.

• i-SITE revenue of \$516,612 for 2014 is up 26.8% on revenue generated in the YE 2011. That's annual growth of 8.9%.



• i-SITE Foot Count

The year ending December 2014 saw the i-SITE Visitor Centres with 51,668 visitors which is 1,094 (2.0%) down on the previous year.

- o October 4,374 up 1%
- November 4,311 up 3%
- o December 4,871 down 22%

Product Development

- South Coast Transport Operator
 - o Operator has travelled to Auckland to inspect potential vehicle
- Cattle Muster
 - o Product has been tested and feedback given
 - Full launch expected prior to March
- Masterton Vineyards, Orchards and Groves Cycling
 - o Product has been trialled and feedback given
 - Soft launch expected before end of February

Operator Development

- Thinking differently session was held with Wines from Martinborough
- Post summer accommodation and NZ Cycle Trail session will be held

David Hancock General Manager

Financials 31 December 2014

• The financial statements are attached and summarised below:

Destination Wairarapa						
Profit & Loss Summary						
	De	cember 2014	1		YTD	
	Actual	Budget	Variance	Actual	Budget	Variance
Revenue	\$48,526	\$67,397	-\$18,871	\$429,568	\$411,828	\$17,740
Expenditure						
Corporate Support	\$29,793	\$36,862	\$7,069	\$193,382	\$207,688	\$14,306
Marketing	\$9,892	\$5,145	-\$4,747	\$104,304	\$90,520	-\$13,784
i-SITEs	\$18,413	\$18,400	-\$13	\$102,785	\$109,601	\$6,816
Total Expenses	\$58,098	\$60,407	\$2,309	\$400,471	\$407,809	\$7,338
Net Surplus/Deficit	-\$9,572	\$6,990	-\$16,562	\$29,097	\$4,019	\$25,078
PROJECTS						
Opening Rimutaka (ycle Trail fu	nds in Retain	ed Earnings	\$38,084	\$38,084	\$0
Revenue	\$0	\$0	\$0	\$0	\$0	\$0
Expenses	\$0	\$0	\$0	\$13,661	\$0	-\$13,661
Closing Rimutaka (ycle Trail fu	nds in Retain	ed Earnings	\$24,423	\$0	\$24,423
Total Net Surplus/Deficit	-\$9,572	\$6,990	-\$16,562	\$15,436	\$4,019	\$11,417

- All revenue and expenses are performing better than budget. While marketing spend is higher than budget it's great to have had the room to spend more on our core function
- Other Revenue is additional grants from Councils for Huri Huri but is offset through expenditure in Domestic Marketing and Contractor Staff
- Gain on Sale is from return of lease vehicles
- Some big ticket marketing expenses are still to come with conference trade shows, Australia and Auckland travel and the Huri Huri Wairarapa Bike Festival
- Contractor Staff is higher than budget with Catherine Rossiter-Stead being engaged to manage Huri Huri
- Salaries is lower than budget with much of the annual leave liability having been removed
- Domestic Marketing expenditure is up on budget due to Huri Huri

DESTINATION WAIRARAPA INC.

INCOME STATEMENT FOR THE PERIOD 31/12/2014



	Actual	Budget	Actual	Budget
	31/12/2014	31/12/2014	YTD	YTD
	\$	\$	s	\$
REVENUE	Č.	Т:	2	
Retall Sales & Other Commissions	1,123	800	4,049	3,600
Less Cost of Sales	(232)	(600)	(1,450)	(2,250)
Accommodation Commissions	2,512	3,300	12,620	14,500
Escape Planner - Net Revenue	870	1,000	16,393	19,000
Wine Map Revenue	370	40	9,943	
Other Revenue	4		20,753	-
Grants - Masterton District Council	22,187	21,667	131,560	130,002
Grants - Carterton District Council	4,417	4,338	26,265	26,025
Grants - South Wairarapa District Council	10,160	9,667	60,480	57,999
Donation - THF	1000-25	21,035	104,165	125,806
Membership	6,817	5,916	40,111	35,496
Interest Received	302	275	2,214	1,650
Gain on Sale	12	-	2,467	-
Operational Revenue	48,526	67,397	429,568	411,828
EXPENDITURE				
Corporate Support				
Salaries	10,116	19,849	98,816	119,094
Personnel Expenses incl Training	581	50	2,310	1,800
Board Fees	4,828	5,903	10,590	11,806
Board Members' Expenses	8	75	115	150
Membership Expenses incl TDG	150	-	1,901	2,700
Subscriptions & Membership	34	55	8,182	3,330
Vehicle Leases	1.088		3,799	-
Vehicle Operating Costs	869	875	4,769	5,250
Rent & Rates	1,156	1,275	7,422	7,650
Electricity	92	170	703	1,150
Telecoms incl Mobiles	684	500	4,590	4.460
Information Technology	649	810	4,298	4,860
Office Supplies incl Furnishings	983	500	4,071	3,000
Kitchen Supplies	5	35	44	210
Equipment Rental	91	100	454	600
Bank Fees - National Bank	35	55	199	340
Accounting Fees	2,083	2,083	12,500	12,498
Merchant & Bank Fees - BNZ	925	250	2,269	1,500
Insurance	400	410	2,376	2,440
ACC Levies	114	175	534	1,050
Fringe Benefit Tax	1,134	608	4,222	3,648
Legal Expenses	4.050		100	500
Audit Fees	1,259	1,259	7,545	7,552
Depreciation	1,952	1,425	9,679	8,700
Interest Expense	558	400	1,896	2,400
Bad Debts				1,000
Total Corporate Support Expenses	29,793	36,862	193,382	207,688

DESTINATION WAIRARAPA INC.

INCOME STATEMENT FOR THE PERIOD 31/12/2014



	Actual	Budget	Actual	Budget	
	31/12/2014	31/12/2014	YTD	YTD	
Marketing					
Contract Staff	4,300	2,250	20,156	13,500	
CNZWT Marketing		-	2,520	2,700	
International Marketing Alliance	-	1.7	22,669	24,650	
Advertising	-	12	720	2,500	
Domestic Marketing	2,469	1,000	15,757	6,000	
Distribution	1,038	1,000	5,175	6,000	
Web Site & E-Marketing	524	795	3,759	4,770	
Visitor Guide	*	9	18,079	15.000	
Relationship Marketing	130	100	1,270	900	
Branding & Imagery	-		700	2,000	
Exhibitions & Events	288		1,798	4,000	
Trade	459		862	2,000	
Media	360	- 1	1,544	1,000	
Conferences	324	14	5,543	5,500	
Rimutaka Cycle Trail	*	\times	3,751	(E	
Total Marketing Expenses	9,892	5,145	104,304	90,520	
I-Sites					
Wages	14,352	15,000	83,068	87,000	
Personnel incl Training & Conferences	1,156	A-24-20	2,245	1,500	
Travel & Transport		174) es	150	
Rent & Rates	1,895	2,150	11,368	12.896	
Electricity	158	300	1,724	2,200	
Telecom	477	600	2,345	3,430	
Photocopier	183	150	963	900	
Office Supplies incl Furnishings	36	150	471	900	
Kitchen Supplies	156	50	602	625	
Repairs & Maintenance	-	-	6	(#	
Total I-Site Expenses	18,413	18,400	102,785	109,601	
Operating Expenditure	58,098	60,407	400,471	407,809	
Operating Surplus (Deficit)	(9,573)	6.990	29.097	4,019	

^{*} Rimutaka Cycle Trail Total

DESTINATION WAIRARAPA INC.

BALANCE SHEET AS AT 31 DECEMBER 2014



CURRENT ASSETS	\$	\$
Cash Float	400	
Bank - National	54,723	
National Bank - Call Account	69,179	
BNZ Trust Account.	54.644	
Inventory I-Sites	1,521	
Receivables - Trade	5,169	
Donation Not Yet Received	104,165	
Prepayments	687	
Total Current Assets		290,488
NON-CURRENT ASSETS		
Fixed Assets	135,147	
Less Accumulated Depreciation	(59,114)	
Fixed Assets		76,033
TOTAL ASSETS		366,521
LIABILITIES		
Accounts Payable	21,999	
Income in Advance	1,530	
BNZ Trust Account (Commission)	54,644	
Payroll Liability	22,405	
Toyota Finance	51,596	
TOTAL LIABILITIES		152,174
EQUITY		
Opening Retained Earnings	82,550	
Contingency Reserve	70,000	
Asset Replacement Reserve	32,700	
Surplus / (Deficit) for the year 2014/15	29,097	
Total Equity		214,347
TOTAL LIABILITIES & EQUITY		366,521

DESTINATION WAIRARAPA STATEMENT OF CASH FLOWS AS AT 31 DECEMBER 2014



178,946

onation - Trust House onation - Others ecceipts from Customers rants Received - TLA ain on Sale terest Received ash was applied to: ayments to suppliers and employees terest Paid et Cash Inflows / (Outflows) from Operating Activities ash Flows from Investing Activities	waitarapa
Cash Flows from Operating Activities	
Cash was provided from:	\$
Donation - Trust House	-
Donation - Others	(*)
Receipts from Customers	72,534
	218.305
	2,436
	2,214
merest Neceived	295,489
Cash was applied to:	
Payments to suppliers and employees	365,242
Interest Paid	1,896
	367,138
Net Cash Inflows / (Outflows) from Operating Activities	(71,649)
Cash Flows from Investing Activities	
Cash was applied to:	2002080
Purchase of Fixed Assets	52,342
New Const Company of Company and the Company of the	52,342
Cash was provided from	na amusanyi.
Sale of Fixed Assets	19,174 19,174
Net Cash Outflows from Investing Activities	(33,168)
Cash Flows from Financing Activities	
Cash was provided from:	
Proceeds from Finance leases	52,127
1 Todaeda Iraili i Irialice Idaeda	52,127
Cash was applied to:	
Repayment of borrowings	766
Finance Lease Repayments	23,895
Finance Lease Repayments	24,661
Net Cash Inflows/ (Outflows) from Financing Activities	27,466
Net (Decrease) / Increase in Cash Held	(77,351)
Opening Cash Balance	256,297
Closing Cash Balance	178,946
Closing Cash is made up of: Cash Floats	400
Funds at Bank	109,367
Short Term Deposits	69,179

DESTINATION WAIRARAPA - FIXED ASSET DEPRECIATION SCHEDULE

As at 31 DECEMBER 2014



		COST	ACCUM.	OPENING		ASSET	Disposal	DEPA	DEPM	DEPN	CLOSING	CLOSING	CLOSWO	BALE	GAIN
ASSETS	DATE	PHICE	DEPN	NALVE	Addisons	Disposal Cost	Asum Deput	RATE %	Counting Assets	Additions. Disposals	COST PRICE	ACCUM DEPN	BOOK	PRICE	(LOSE) on Sale
Continue & Continues				37111111			,			7, 10, 100, 100, 100, 100, 100, 100, 100					
urniture & Equipment															
Office Table	Det-07	234	140	94				12:50 DV	- 6		234	146	88		
Display Stand & Panels	Oct-07	309	183	126				12.50 EW	8		309 312	191	118		
Vairarapa Banners Vall Display Unit	Ost-07 Ost-07	312	185	127				12.50 DV			322	198	124		
tarketing Panel	Oct-07	338	201	137				12:80 DV	9		338	210	128		
Chairs	Oct-07	388	230	158				12:50 DV	10		388	240	148		
Blinds	Oct-07	459	357	102				30.00 DV	10		459	367	92		
Prochure Stand	Ott-07	646	383	263 527				12.50 DV	16 33		1,294	399	247		
Signage Vairaraga Display Panels	Oct-07	1,294	1,110	760				12.50 DV	48		1,870	1,158	712		
omery - Display Stands	Qd-07	6.536	3,877	2,659				12.50 DV	166		6.536	4,043	2,493		
ABX System	Oct-08	5,133	4,634	499				96.00 DV	90		5,133	4,724	409		
Adback Chairs (4)	Feb-09	659	587	272				19.20 DV	20		859	613	246		
Drawer Filtry Cabnet Black	Feb-00	498	338	158				19.20 DV	15		490	353 468	143		
orm Midback Chair (2) ortex Sofa & Chairs	Feb-09 Feb-09	656 512	446 350	208 162				18.20 DV	20 16		656 512	366	188 146		
onex Tub Chair	Feb-00	296	202	94				19.20 DV	9		296	211	85		
Desk - Light Maple	Feb-00	346	236	110				19:20 DV	11		346	247	99		
Thair - Hero Black Knight	Feb-00	99	88	31				19.30 DV	3		99	71	. 28		
Coffee Table	Feb-09	230	157	73				16.00 DV	7		230	164	66		
ounter	Feb-00	7,960	3,969	3,991				12:00 DV	239		7,980	4,208	3,752		
Signage	Jun-00	880	736	144				30:00 DV	22		119	758 82	122		
tern Chair Black Knight Essence Guest Chairs (2)	Jun-00 Jun-00	119 283	78 187	40 96				19.20 DV	- 6		283	196	. 87		
Seska Tawa (3)	Jun-00	824	475	349				15.60: DV	27		824	502	322		
Vork Station Tawa (1)	Jun-00	399	230	189				15.80 DV	13		399	243	156		
Drawer Mobiles (5)	Jun-00	969	640	328				19,00 DV	32		909	672	296		
lookcases Tawa (2)	Jun-09	532	362	180				18.20 07/	17		532	369	163		
Supboard Tawa	Jun-00	426	281	145				18.20 DV	14		426	295	131		
Subit Coffee Table	Jun-00	230	152	76				19.20 DV	7		230	159	71		
Sptop	Jun-00	2,280	2.257	169				60:00 DV	13		2,280	2.284	156		
Vork Station Tawa (1) PABX System 2	Jun-09 Jul-09	2.990	2.669	321				36.00 DV	58		2,990	2,727	263		
Prints (3)	Aug-00	1,813	1.263	550				21.00 DV	59		1,813	1,322	491		
Brochure Stand	Sep-09	1,019	483	535				12.50 DV	33		1,019	516	502		
5" Monttor & Walt Brackel	Dec-00	1,219	1,199	20				86.00 DV	- 6		1,219	1,205	14		
Mobile Phones (2)	Feb-10	2,665	2,614	.51				80.00 DY	15		2,665	2,629	36		
/ortex 2 Seater Sofa	May-10	589	349	230				FRED DV	23		589	372	216		
Sanner Street	Jun-10	1.964	1,173	791				20.00 DV	79 66		1,964	1,252	712 612		
Bariner Stand Display Units	Jun-10 Doi-10	1,690	1,010	680 868				12.50 DV	54		1,430	616	814		
Signage (Sign Factory)	Nov-10	1,184	859	325				90.00 DV	49		1,184	908	276		
Computer Toshiba Tecnii	Dec-10	1,715	1,563	152				00.00 DV	38		1,716	1,601	114		
Phillips LCD 22"	Dec-10	304	254	. 50				40.00 DV	10		304	264	40		
Compuler Toehiba Tecre A11	Feb-11	1,475	1,329	146				88.00 DY	36		1.475	1,365	110		
See Drive 50008 HDD's (7)	Jun-11	995	875	120				90.00 DV	30		995	905 8.163	90		
Server & Equipment Camera - Canon EOS1100	Jun-11	12,766	7,494	5,274				40.00 DV	659 55		12,76E 999	77E	4.815		
Acer LCD 22" (4)	Dep-11	999	723	276				40.00 DV	54		936	720	216		
Computer - 15.6° Samsung	Jun-12	1,440	1,094	346				80.00 DV	- 86		1,440	1,180	260		
Signage (Sign Factory)	Sep-13	920	230	890				bis oc. DV	104		920	334	586		
signage (Sign Factory)	April 4	1,372	103	1,269				30.00 DV	190		1,372	293	1,079		
Dell Opticlex PC'S (2)	May-14	1,285	107	1,178				80.00 DV	294		1,285	401	884		
Camcorder & Accessories	May-14	4,738	316	4,422				40.00 DV	854		4,736 661	1,200	3,538		
semiumg Garany Tabled 20 ft.	Jun-14	901	211	833	+ 665			\$0.00 DV	158	160	1,960	186	1,797		
Signage 3 Barners Lemong Geory/Teter 23.6	Aug-14 Aug-14	- 4	- 5		1,960			20.00 DV	0	43	511	43	468		
Traperformer franciscomerce	Nov-14	45	5		520			50.00 DV	0	43	520	43	477		
Total Furniture & Equipme	mt -	82,805	51,198	31,607	2,991	8	-		3,965	249	85,796	55,412	30,384		
COV.															
/ehicles	202000	12350	122010	17200000		200	227024	100110-011		(924)				and the same of	0400
Toyota Corolla ETU339	Oct-11	17,387	10,784	6,603		17,387	11,279	30.00 DV	- 24	495	- 85	- 8		7,391	1,25
Toyota Corolla EJM659	Doi:11	17,387	10,784	6,603		17,387	11,279	80.00 DV		495 773	- 0			7,261 6,988	1.13
Toyota Camry ESF771 Toyota Corolla HQU231	Oct-14	19,126	11,395	7,731	24,715	19,126	12,168	90.00 DV	- 0	1854	24,715	1,854	22,801	11,1100	
Toyota Corolla HQU232	Oct-14		\$	14	24.637			00.00 DV	\$	1848	24,637	1,848	22,789		
Total Vehicles	3	53,900	32,963	20,937	49,351	53,900	34,726			5,465	49,351	3.702	45,649	21,641	2,46
				52,543							135,147	59,114	76,033	21,641	2,46