

14 February 2025

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[REDACTED]

Kia ora [REDACTED]

Official information Request: Road Works – Wait Times

I am writing to you in response to your request received 4 February 2024 for information as below.

On Saturday after leaving the fair with my children we went though the road works on lake ferry road and were advised the wait could be 10 - 15 min. When I asked what else I could do I was told my only other option was to turn around. Not really an option as we were headed home. Today a friend also missed a paid appointment due to a 15 min wait time. Not only that but she had three children in the car that she was taking to swimming lessons at Pirinoa pool.

I would like to know what kind of notice was given to the community about such long wait times at this road works?

Also is it typical for the road works to be working on saturday?

Was it necessary to be working on Fair day when traffic around town is at a higher rate than usual?

What is the maximum wait time that traffic control can hold traffic for? When I trained for STM the max we could hold traffic was 5 min.

Will there be any other long delay times coming from that road works?

Is there any way my friends can recoup their lost funds from their missed swim lessons?

We have assessed your request under the Local Government Official Information and Meetings Act 1987 (LGOIMA). I have received information to provide the following response.

Fulton Hogan have advised: We are aware that this date coincided with the Martinborough Fair however due to previous wet weather and a busy surfacing programme, the work was required to be completed on Saturday 1/2/25.

Fulton Hogan issued a notice of road reconstruction via a letter drop to the community affected by the road work area. This notice was also sent to the Ruamāhanga Roads council team.

There was an incident that occurred around midday which affected the traffic flow through the work site and we apologise for the inconvenience this may have caused to the public.

The Code of Practice for Temporary Traffic Management states no longer than 10 minutes waiting for road works.

Work to sweep and re-paint road markings at this job site is still to be completed. This work should not lead to significant delays. Programmed for March 25: dig out road works at Lake Ferry White Rock junction - may cause some delays.

Unfortunately, we are unable to compensate individuals directly if they have been affected. We suggest individuals lodge a claim with their insurance provider who can then lodge a claim against the council.

Please note that it is our policy to proactively release our responses to official information requests where possible. If this request is selected it will be published at <https://swdc.govt.nz/lgoima-proactive-release/>, with your personal information removed.

You have a right to request a review by the Ombudsman on this response. Further information about this process can be found on <https://www.ombudsman.parliament.nz/what-ombudsman-can-help/complaints-about-government-agencies/how-make-complaint> or email info@ombudsman.parliament.nz

Nāku noa, nā

A handwritten signature in blue ink, appearing to read 'Paul Gardner', with a small dot at the end.

Paul Gardner
General Manager, Corporate Services