

SWDC Positive Ageing Strategy Implementation Plan 2020-2023

Goal	Priority	Project	2020/21	2021/22	2022/23
Goal 1: Community support and health services	High	Ensure the needs of older people are met in an emergency	<ul style="list-style-type: none"> COVID 19 – recovery and response 	<ul style="list-style-type: none"> Review 	<ul style="list-style-type: none"> Review
	Med	Accessibility audit of key Council assets enjoyed by older people	<ul style="list-style-type: none"> Research best practice accessibility auditing Identify public places and spaces most used by older adults 	<ul style="list-style-type: none"> Develop implementation plan including timetable of audits Source funding if necessary 	<ul style="list-style-type: none"> Implement
	Low	Build working relationships and partnership projects with DHB and other community health providers	<ul style="list-style-type: none"> Relationships and processes for information sharing established Partner projects identified 	<ul style="list-style-type: none"> Partnered projects developed 	<ul style="list-style-type: none"> Partnered projects developed
	Med	Proactively support a Council ageing workforce	<ul style="list-style-type: none"> Develop HR policy and implementation plan in support of a positively ageing workforce Share with Councils 	<ul style="list-style-type: none"> Implement 	<ul style="list-style-type: none"> Review policy effectiveness
Goal 2: Communications and engagement	High	Customer service training on communicating with older people	<ul style="list-style-type: none"> Identify provider and provide training to customer service staff 	<ul style="list-style-type: none"> Provide training to new staff 	<ul style="list-style-type: none"> Provide training to new staff
	High	Council website rebuild includes review from the perspective of older people	<ul style="list-style-type: none"> Accessibility standards applied Testing includes older persons perspective 	<ul style="list-style-type: none"> Review 	<ul style="list-style-type: none"> Review

	Med	Ensure good practice community advice mechanisms in place for staff and elected members	<ul style="list-style-type: none"> Research advisory mechanisms to elected members and officers from older peoples Review of existing Council stakeholder/advisory groups for effectiveness in providing advice from older adults 	<ul style="list-style-type: none"> Make recommendations 	<ul style="list-style-type: none"> Review
Goal 3: Transport	Med	Advocate for improved bus services and greater connectiveness	<ul style="list-style-type: none"> Establish key contacts, information and advocacy pathways eg LTP, regional Mayors Forum, NZTA 	<ul style="list-style-type: none"> Community advice mechanism(s) able to give feedback 	<ul style="list-style-type: none"> Review
	Med	Roading contractors prioritise areas of greatest use by older people to ensure improved safety and accessibility	<ul style="list-style-type: none"> Create a 'hotspot map' of the high-density populations of older adults and places they visit (eg Medical centres, CBD) Ensure roading contracts take account of these. 	<ul style="list-style-type: none"> Implement and monitor 	<ul style="list-style-type: none"> Implement and monitor
	Low	Ensure appropriate levels of accessible parking	<ul style="list-style-type: none"> Conduct a demand analysis for carparking 	<ul style="list-style-type: none"> Source funding and implementation 	<ul style="list-style-type: none"> Review
	Med	Ensure appropriate advice from older people needed to ensure CBD planning is age-friendly	<ul style="list-style-type: none"> District Plan review and Spatial Plan development have older persons input 	<ul style="list-style-type: none"> Review 	<ul style="list-style-type: none"> Review
Goal 4: Cultural Diversity	High	Strengthening relationships with Māori	<ul style="list-style-type: none"> Establish relationships with a wider range of Māori community groups 	<ul style="list-style-type: none"> Relationships and processes for information sharing established Partner projects identified 	<ul style="list-style-type: none"> Partner projects developed

	High	Treaty of Waitangi and cultural competency training for all staff and elected members	<ul style="list-style-type: none"> • Treaty Training provided 	<ul style="list-style-type: none"> • Provide training to new staff 	<ul style="list-style-type: none"> • Provide training to new staff
	Med	Support bi-cultural and multi-cultural activities	<ul style="list-style-type: none"> • A stocktake completed which includes role of and participation by older people in events • Gaps identified 	<ul style="list-style-type: none"> • Events facilitated/developed 	<ul style="list-style-type: none"> • Events facilitated/developed
Goal 5: Housing	Med	The District Plan and Regulations teams are informed of and take account of the needs of older people	<ul style="list-style-type: none"> • Results of the Positive Ageing Strategy research shared with asset managers • Updated with next census information • Insights integrated into future plans 	<ul style="list-style-type: none"> • Implement 	<ul style="list-style-type: none"> • Implement
Goal 6: Places, spaces and activities	Med	Ensure sufficient development of public spaces, places and corridors for an ageing population	<ul style="list-style-type: none"> • Results of the Positive Ageing Strategy research shared with asset managers • Updated with next census information • Insights integrated into future plans 	<ul style="list-style-type: none"> • Implement 	<ul style="list-style-type: none"> • Implement
	Med	Stocktake of community and services and activities for older people	<ul style="list-style-type: none"> • Stocktake undertaken • Gaps and opportunities identified 	<ul style="list-style-type: none"> • New opportunities facilitated/developed 	<ul style="list-style-type: none"> • New opportunities facilitated/developed