

Haere mai

Welcome to South Wairarapa



**SOUTH WAIRARAPA
DISTRICT COUNCIL**
Kia Reretahi Tātau

Guide for newcomers

Here at South Wairarapa District Council, our vision is 'the best of country living with the community at the heart of everything we do' and we are working hard to achieve this. We warmly welcome newcomers to South Wairarapa and have prepared this guide to help you settle in and enjoy our wonderful district.

Have your say on local matters

We regularly consult our community and strongly encourage you to tell us what matters to you. Every 3 years we do our Long-Term Plan, and an Annual Plan for each of the two years in-between, that impacts the rates you pay and the services Council provides. Visit our website, office or libraries to find out more, or register on our website to be notified of opportunities to have your say.

To report a problem or share feedback

Call, email or fill out the Get It Sorted or Feedback forms on our website.

Pay your rates

You can pay your rates online, by direct debit, phone banking, by internet transfer or in-person. Rates are due quarterly each year by the 20th of August, November, February and May. More information is on our website, or you can call or email rates@swdc.govt.nz

Libraries

Each of our three towns has a library you can join and use for free. For information on opening hours and locations visit our website or email library@wls.org.nz

Register your dog

All dogs must be registered by the time they are three months old. You can register and pay at our office, Featherston or Greytown libraries or via our website by 31 July each year. If you pay online please return your form by post or email.

Rubbish and recycling

Urban ratepayers, and some rural and coastal ratepayers, have their rubbish collected. Leave your rubbish and recycling on the kerb by 7:30am on Tuesday for Greytown, Wednesday for Martinborough or Thursday for Featherston. For more information visit our website or call us.



Find something to do

A lot goes on in the Wairarapa – we offer dedicated walking and cycling trails, live events, camping, vineyards, volunteering, boutique shopping, enjoying local hospitality, community gardening, local playgrounds and swimming pools – there's something for the whole family.

For more information, check out wairarapanz.com, or visit the information centre in Greytown or the isite in Martinborough.

For local events, visit:
wairarapanz.com/whats-on

Make friends and connections here

A lot of people move to South Wairarapa and are looking to make new friends. We encourage you to get out into the community and chat with our friendly locals. You may want to attend local events, join community groups and playgroups, volunteer, join your local sports club, join local Facebook groups, attend a church service, visit local cafes, restaurants and bars, or chat to our friendly service staff.



Learn more about your local community

Each of our three main towns have free local newspapers (Featherston Phoenix, Greytown Grapevine and Martinborough Star) full of information on local events, groups and services.

As small communities, a lot of knowledge is shared in Facebook pages and groups (such as finding trade and service providers) so search your town to find out more from other locals.

Get support

If you're struggling, support is available to you. You can call or visit the Support Hub at the Community Centre in Featherston, contact our local medical centres or call Community Mental Health on 0508 432 432.

If you're struggling financially, we have incredible local Food Banks, as well as community pantries where food is regularly donated. You can find more information online or at the Community Centre.

If you need support paying your rates, there are a range of options we can help you with. Learn more at swdc.govt.nz/rates

Contact us

enquiries@swdc.govt.nz

(06) 306 9611

PO Box 6, Martinborough 5741

19 Kitchener Street, Martinborough

9am – 4pm Monday to Friday

For more information, visit swdc.govt.nz



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